



Strengthening Operational Resilience through Risk Management

Course Code: CF-1008

Date: As per Registration Form
Time: 9.00am to 5.30pm (7 hours)

Venue:
Foundation of Rotary Club (S) Ltd,
111, North Bridge Road,
Peninsula Plaza, #06-33
Singapore 179098

For Whom

- Board Members
- Executives handling Risk and Internal Control functions
- Management Staff

Under a vulnerable economic and social environment, it is crucial for an organisation to emplace a sound risk management program as it will not only help minimize losses, but also strengthens operational resiliency. Discover the basic principles behind such a program and equip yourself with useful techniques in identifying and capturing operational risk events.

Learning Outcome

At the end of the course, participants should be able to:

- Describe significance of managing operational risk (OR).
- Discover 5-Step Guide in managing OR.
- Demonstrate 5W1H Questioning Technique in Identifying & Capturing OR events.
- Practice 7-Phases in Building Risk Control Self-Assessment.

Methodology

Use of Classroom lectures, Individual and Group Exercises, Seminar Training Manual, Video Clips to enhance understanding.

Certification

Participants who attended and completed 75% of the course will receive a Certificate of Attendance.

Overview

This 1-day Course aims to heighten Participants' awareness of operational risk and to equip them with the knowledge and skills to manage such events in accordance with the organization's Operational Risk Management Framework.

Fee Remarks

The course has been pre-approved at 80% VCF funding for Singapore Citizens and Permanent Residents staff or volunteers of charities / IPCs. Terms and conditions apply.

60% VCF funding is available for Work Permit (WP) / Employment Pass (EP) holders who are staff or volunteers of charities / IPCs. Terms and conditions apply.

To qualify for the funding, participants must achieve at least 75% attendance.

Award of Certificate of Attendance – Participants with 75% attendance will receive a certificate of Attendance upon completion of the course.

Categories of Course Fees	Fee (Exclude GST)	Fee (Include GST)
Course Fee (Before Funding)	\$350.00	\$374.50
Nett Fee (After VCF funding) For Singaporean & PR	\$70.00	\$74.90
Nett Fee (After VCF funding) For Work Permit (WP) / Employment Pass (EP) holders	\$140.00	\$149.80

Course Facilitator

Faith CHAN Shao Yee
M.Soc.Sci. (App. Econs), ACTA



Faith holds a Master of Social Sciences (Applied Economics) Degree and a Bachelor of Science Degree from the National University of Singapore. Her career spans across both private and government sectors e.g. financial institutions, education and maritime ministries. Faith possesses numerous skills and has acquired professional certification in many areas including but not limited to Training and Assessment (ACTA), Governance, Risk and Compliance, and Operational Risk Management.



Foundation of Rotary Clubs Singapore

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