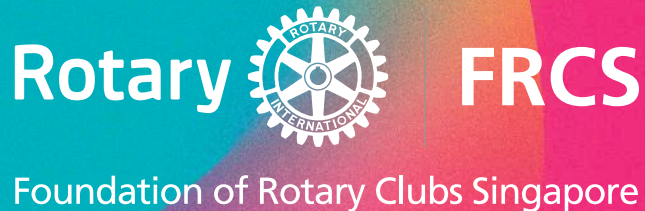


Annual Report FY20/21



Annual Report FY20/21

Foundation of Rotary Clubs (Singapore) Ltd

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General Information



About Us

Rotary is a global network of professionals who share a common desire to support humanitarian and educational projects and help those in need and ultimately to promote peace. The Foundation of Rotary Clubs (Singapore) Ltd (FRCS) (UEN: I99300813R) unites the 23 Rotary Clubs in Singapore. It is the charity arm of Rotary in Singapore, handling transactions, collaborations and coordination for the Rotary Clubs and Institutes under its umbrella. FRCS is recognised as an Institution of Public Character (IPC) since 15 July 1994 and is a member of the National Council of Social Service (NCSS).

Mission

To unite, synergize and collaborate with Rotary Clubs to carry out humanitarian activities and projects.

Vision

To be a leading charity and service organization in Singapore, working with the Rotary movement to impact the community in Singapore and beyond.

Date of Incorporation

FRCS was incorporated on 12 February 1993 as a company without share capital but limited by guarantee.

Registered Address

111 North Bridge Road #06-33,
Peninsula Plaza Singapore 179098

Funding and Support

FRCS is funded and supported by Rotary Clubs through fundraising projects, well-wishers, SG50 Care and Share Movement, Voluntary Welfare Organisations' Charities Capability Fund (VCF) as administered by NCSS, Tote Board and Bicentennial Fund by Ministry of Culture, Community and Youth.

Company Secretary

Mr Eugene Yeo
Gateway 21 Pte Ltd
231 Mountbatten Road, Block D #01-05
Mountbatten Centre
Singapore 397999

Auditors

RSM Chio Lim LLP
8 Wilkie Road #03-08
Wilkie Edge
Singapore 228095

Internal Auditors

The last internal audit was conducted by Shared Services for Charities Ltd, with an independent review, submitted to the Board in FY2016/17.

Bankers

- DBS Bank Ltd
12 Marina Boulevard
Marina Bay Financial Centre Tower 3
Singapore 018982
- CIMB Bank Berhad
50 Raffles Place #09-01
Singapore Land Tower
Singapore 048623
- Hong Leong Finance
16 Raffles Quay #01 -05
Hong Leong Building
Singapore 048581

Panel of Legal Advisors

- Mr Jeffrey Chan
Retired from the Singapore Legal Service. Currently an Adjunct Professor of the National University of Singapore as well as the Senior Director of TSMP Law Corporation. He is a Past President of the Rotary Club of Raffles City as well as an Assistant Governor of District 3310.
- Mr Louis Lim, BBM
Partner of William Poh & Louis Lim, Advocates & Solicitors. He is a member at Rotary Club of Singapore.

Membership

The members of FRCS are all the 23 Rotary Clubs in Singapore:

Rotary Club of Bugis Junction
Rotary Club of Bukit Timah
Rotary Club of Changi
Rotary Club of E-Club of 3310
Rotary Club of Garden City
Rotary Club of Jurong Town
Rotary Club of Kampong Gelam
Rotary Club of Marina City
Rotary Club of Mount Sophia
Rotary Club of Novena
Rotary Club of Pandan Valley
Rotary Club of Queenstown
Rotary Club of Raffles City
Rotary Club of Sentosa
Rotary Club of Shenton
Rotary Club of Singapore
Rotary Club of Singapore East
Rotary Club of Singapore Heartlands
Rotary Club of Singapore North
Rotary Club of Singapore West
Rotary Club of Suntec City
Rotary Club of Tanglin
Rotary Club of Tanjong Pagar

Acting Chairman's Message



Dear Members,

2020 was a year of incredible change for FRCS, the continued impact of COVID-19 has left an edible mark on our organization, people, and services. I'm glad to share that under these very trying circumstances, we have managed to forge ahead on some very key projects.

Firstly, our Elder Care and Caregivers Centre (ECC) had begun its renovations in late January due to Covid restrictions on construction projects, as there was labour restriction placed on foreign workers' dormitories. Barring this our ECC is expected to begin soft operations in October 2021. We are grateful to Chairman of ECC, PP Yeo Chuen Eng from Rotary Club of Singapore West for his leadership and the members of the Project Team PP Victor Sim from Singapore West, PP KK Wong from Singapore North. Thank you for your tireless support in bringing the renovations to fruition. I also want to thank our FRCS FSC ED Amran Jamil for his and his team's contributions to the project.

Our second major development was the launch of our HealthSafe Social Enterprise. The key business objective is to provide disinfection services of mobility equipment for healthcare and aged service providers. HealthSafe will begin operations in August, and we expect this initiative to have positive contributions as an alternative source of income and overtime reduce our dependence on fundraising efforts. In this endeavour I'm grateful to our Rotarians PP Dr Julian Ong from RC Changi, IPDG Rajmohan Munisamy from RC Pandan Valley and PDG Henry Tan from RC Singapore West for providing much needed seed capital for our "Start-up Social Enterprise".

Our third major development was the launch of our SG Cares Volunteer Centre (VC) at Clementi to coordinate the development and deployment of volunteers and community resources to meet the needs of Clementi town. I am glad to share that the VC has already begun working with RC Singapore East when they celebrated their 55th anniversary in April '21. We're confident that in time the VC will bring about much needed and more volunteer opportunities for Rotary Clubs and the community.

I would also like to take this opportunity to thank PDG Dr Philbert Chin for his immense contributions to FRCS. Philbert, we are grateful for your past leadership and continued support. My gratitude also goes out to all my fellow Board Members for your time and efforts in supporting FRCS initiatives and endeavouring to make an impact for the community in Singapore.

Yours Sincerely,

Chew Ghim Bok, PBM
Acting Chairman FRCS



Board of Directors



Dr Philbert Chin Soon Siang

Chairman

Dr Chin has over 40 years of experience working with charities. He is the founder of "RSVP Singapore, The Organisation of Senior Volunteers" where he served as the President until his retirement. Dr Chin was a board member of the NCSS Board for 6 years. In addition, he served 6 years in the Samaritans of Singapore Board and 2 years as a member of The National Volunteer & Philanthropy Centre. He is a Past District Governor of Rotary International District 3310 and a member of the Rotary Club of Singapore.



Mr Chew Ghim Bok

Vice-chairman

Mr Chew Ghim Bok, PBM, is the Director of Skyven Group, a venture capital company. He has more than 24 years of experience working with charity organisations. An active past District Governor of District 3310, he has led a team together with STPB to secure Singapore as the host country for the 2024 Rotary International Convention. Besides Rotary, he is an active volunteer and serves as Chairman of Bukit Gombak CCC. He was appointed Justice of Peace and serves in the main committee of the National Council of Problem Gambling.



Mr Henry Tan

Vice-Chairman

Governance, Strategic Direction & Planning Chairman

Mr Henry Tan is a businessman with Alpha-Health (Asia) Pte Ltd. He has been actively involved in community service, charities and grassroots activities with over 40 years of experience and participation. He is a Justice of the Peace (Rtd), and in this capacity, continues to serve official duties and work as in the past. He is also a Past District Governor of Rotary District 3310 in 2018-2019, and a Past President of the Rotary Club of Singapore West.



Ms Katherine See Mee Lee

Honorary Treasurer

Ms See has over 14 years of experience in the finance industry. She ran an accounting and corporate secretarial firm for 10 years. Prior to that, she had 8 years of experience in the service sector. She is a member of the Rotary Club of Singapore.



Mr Wong Kwai Wah

Honorary Secretary

Mr Wong is a management consultant. He has many years of experience working with charities and serving on the Board of Director. He has been involved actively with Rotary District 3310 and is involved in planning Rotary International – Singapore Rotary Institute and the coming Rotary International Conference – 2024. He is a Past President and an active member of the Rotary Club of Changi.



Mr Yeo Chuen Eng

FRCS Family Service Centre (RFSC) Management Committee Chairman Eldercare and Caregivers Centre (RECC) Committee Chairman

Mr Yeo is a Director with The Standard Chartered Private Bank. He is currently serving as a Council Member of Singapore Cancer Society and Society for the Aged Sick, with more than 16 years of experience working with charities. He is a member of Rotary Club of Singapore West.



Mr Roger Ng Hung Koon

FRCS House Committee Chairman

Mr Ng is the business owner of Emtech Wellness International. He has over 20 years of experience working with charities and has been a Rotary Club member for 22 years. He is a Past Assistant Governor of Rotary international District 3310 and is currently serving as Immediate Past President of Rotary Club of Bugis Junction.



Dr Gong Ing San

Fundraising Committee Chairman

Dr Gong is a practicing General Surgeon at Gleneagles Hospital and a member of the Liver Transplant Team with the Asian American Liver Centre. He has more than 30 years of experience working with charities and is a charter member of Rotary Club of Changi.



Mr Edmund Chew

Special Projects Committee Chairman

Mr Chew is the Founder of Astrans (S) Pte Ltd. He is serving as a member of Disaster Aids International and has over 25 years of experience working with charities. He is a member of the Rotary Club of E-Club of 3310.



Mr Troy Engle

Youth Committee Chairman

Mr Engle is the Head of Academies and Clubs in Sport Singapore. He was a team coach for the US Olympic and Paralympic athletics team and has decades of experience working with youths. He is the Past President of the Rotary Club of Singapore North.



Mr Heinrich Grafe

Marketing & Communications Chairman

Mr Heinrich Grafe has been an active Member of the Rotary Club of Marina City since 1998. Prior to this, he was a Member of the Rotary Club in Guam (USA) from 1985 - 1987. He has been in the Hospitality Industry all his life. His last posting was in Singapore as General Manager of the Conrad Centennial Hotel from April 1998 until February 2020, with three years of secondment to the Conrad Hotel in Tokyo.



Mr Jimmy Cheong

Fellowship Committee Chairman

Mr Cheong has been an active member of the Rotary Club Of Changi since 2015 and was President of the club for RY 2019-20. He is currently a level 2 major donor and a benefactor of the endowment fund of Rotary international.

Management Committees



Executive Committee

Name	Designation
Mr Chew Ghim Bok	Acting Chairman
Mr Henry Tan	Vice-Chairman
Ms See Mee Lee	Honorary Treasurer
Mr Wong Kwai Wah	Honorary Secretary

Special Projects Committee

Name	Designation
Mr Edmund Chew	Chairman
Ms Henry Goh	Vice-Chairman
Ms Joyce Lau	Treasurer
Mr Henry Lim	Member

Audit Committee

Name	Designation
Mr Ronald Wong	Chairman
Dr Reto Callegari	Member
Mr Chew Phak Heng	Member

Fellowship Committee

Name	Designation
Mr Jimmy Cheong	Chairman
Ms Linda Chiang	Member
Ms Bernice Ng	Member
Mr Deepak Nagrani	Member

Fundraising Committee

Name	Designation
Dr Gong Ing San	Chairman
Dr Yap Lip Kee	Vice-Chairman
Mr Chew Phak Heng	Member
Mr Richard Ong	Member
Ms Jona Pang	Member
Mr Brian Tan	Member

Corporate Communications & Marketing Committee

Name	Designation
Mr Heinrich Grafe	Chairman
Ms Elsie Chua	Vice-Chairman

Archives & Funds Admin Committee

Name	Designation
Mr Brian Tan	Chairman
Mr Mansoor Hassanbhai	Vice-Chairman

Youth Committee

Name	Designation
Mr Troy Engle	Chairman
Mr Lee Guoxing	Vice-Chairman
Mr Li Guang Sheng	Member
Mr Picasso Lin	Member
Ms Chu Tai Wen	Member
Mr Mok Shao Xian	Member

FRCS Family Service Centre Management Committee

Name	Designation
Mr Yeo Chuen Eng	Chairman
Mr Li Guang Sheng	Vice-Chairman I
Mr Khushroo Dastur	Vice-Chairman II
Mr Wong Kwai Wah	Principal Advisor
Ms Lily Lim	Honorary Secretary
Ms Angela Chin	Honorary Treasurer
Ms Linda Auyong	Member
Mr Troy Engle	Member
Ms Yeo Lai Man	Member
Mr Rey Zheng Xinhe	Member

FRCS Eldercare Centre Committee

Name	Designation
Mr Yeo Chuen Eng	Chairman
Mr Victor Sim	Vice-Chairman
Mr KK Wong	Vice-Chairman
Mr Chew Ghim Bok	Advisor
Ms See Mee Lee	Member
Ms Linda Auyong	Member
Mr Joseph Cheong	Member
Mr Chew Loy Cheow	Member
Dr Gong Ing San	Member
Mr Lai Bou Leong	Member

FRCS Learning Centre Management Committee

Name	Designation
Mr Chew Ghim Bok	Acting Chairman
Mr Henry Tan	Vice-Chairman
Ms See Mee Lee	Honorary Treasurer
Mr Wong Kwai Wah	Honorary Secretary

FRCS House Committee

Name	Designation
Mr Roger Ng	Chairman
Mr Chew Phak Heng	Vice-Chairman
Ms Jona Pang	Honorary Secretary
Ms Linda Tean	Honorary Treasurer
Ms Linda Chiang	Member
Mr Li Guang Sheng	Member
Ms Bernice Ng	Member

Advisors

Name	
Mr Thomas Tan	Advisor
Mr Jeffrey Chan	Legal Advisor
Mr Louis Lim	Legal Advisor

Board Meetings and Attendance



	Name	Appointment	Attendance
1	Dr Chin Soon Siang Philbert	Chairman	8/8
2	Chew Ghim Bok	1st Vice-Chairman	7/8
3	Tan Kok Hiang Henry	2nd Vice-Chairman	7/8
4	Wong Kwai Wah	Honorary Secretary	8/8
5	See Mee Lee*	Hon Treasurer	7/7*
6	Dr Gong Ing San	Director & Fundraising Chair	8/8
7	Douglas Chan**	Director & Marketing & Communications Chair	3/3
8	Jayapal Ramasamy***	Director & FRCS Learning Centre Chair	5/5
9	Jimmy Ooi	Director & Archives & Funds Admin Chair	7/8
10	Khushroo Dastur+	Director & Marketing & Communications Chair	2/2
11	Roger Ng	Director & FRCS House Chair	7/8
12	Troy Hembrow Engle	Director & Youth Chair	7/8
13	Yeo Chuen Eng	Director & FRCS Family Service Centre Chair/Eldercare & Caregivers Centre Chair	7/8
14	Edmund Chew	Director & Project Starfish Chair	3/8
15	Rajkumar Suppiah++	Director & Fellowship Chair	1/5
16	Heinrich Grafe^	Director & Marketing & Communications Chair	3/3
17	Jimmy Cheong^^	Director & Fellowship Chair	3/3

*Resigned in Mar 2021 and re-appointed in July

**7 Sep to 14 Dec 2020

***Resigned in Nov 2020

+Resigned in Aug 2020

++Resigned in Dec 2020

^Co-opted in Jan 2021

^^Co-opted in Jan 2021

Corporate Governance



s/n	Code Guideline	Code ID	Response
Board of Governance			
1	Induction and orientation are provided to incoming governing board members upon joining the Board.	I.1.2	Complied
	Are there governing board members holding staff¹ appointments? (skip items 2 and 3 if “No”)		No
2	Staff does not chair the Board and does not comprise more than one third of the Board.	I.1.3	Complied
3	There are written job descriptions for the staff's executive functions and operational duties, which are distinct from the staff's Board role.	I.1.5	Complied
4	<p>The Treasurer of the charity (or any person holding an equivalent position in the charity, e.g. Finance Committee Chairman or a governing board member responsible for overseeing the finances of the charity) can only serve a maximum of 4 consecutive years.</p> <p>If the charity has not appointed any governing board member to oversee its finances, it will be presumed that the Chairman oversees the finances of the charity.</p>	I.1.7	Complied
5	All governing board members must submit themselves for re-nomination and re-appointment , at least once every 3 years.	I.1.8	Complied
6	There are documented terms of reference for the Board and each of its committees.	I.2.1	Complied
Conflict of Interest			
7	There are documented procedures for governing board members and staff to declare actual or potential conflicts of interest to the Board at the earliest opportunity.	2.1	Complied
8	Governing board members do not vote or participate in decision making on matters where they have a conflict of interest.	2.4	Complied
Strategic Planning			
9	The Board periodically reviews and approves the strategic plan for the charity to ensure that the charity's activities are in line with the charity's objectives.	3.2.2	Complied

Human Resources and Volunteer² Management

10	The Board approves documented human resource policies for staff.	5.1	Complied
11	There is a documented Code of Conduct for governing board members, staff and volunteers (where applicable) which is approved by the Board.	5.3	Complied
12	There are processes for regular supervision, appraisal and professional development of staff.	5.5	Complied

Financial Management and Internal Controls

13	There is a documented policy to seek the Board's approval for any loans, donations, grants or financial assistance provided by the charity which are not part of the charity's core charitable programmes.	6.1.1	Complied
14	The Board ensures that internal controls for financial matters in key areas are in place with documented procedures .	6.1.2	Complied
15	The Board ensures that reviews on the charity's internal controls, processes, key programmes and events are regularly conducted.	6.1.3	Complied
16	The Board ensures that there is a process to identify, and regularly monitor and review the charity's key risks .	6.1.4	Complied
17	The Board approves an annual budget for the charity's plans and regularly monitors the charity's expenditure.	6.2.1	Complied
	Does the charity invest its reserves (e.g. in fixed deposits)? (skip item 18 if "No")		Yes
18	The charity has a documented investment policy approved by the Board.	6.4.3	Complied

Fundraising Practices

	Did the charity receive cash donations (solicited or unsolicited) during the financial year? (skip item 19 if "No")		Yes
19	All collections received (solicited or unsolicited) are properly accounted for and promptly deposited by the charity.	7.2.2	Complied
	Did the charity receive donations in kind during the financial year? (skip item 20 if "No")		Yes
20	All donations in kind received are properly recorded and accounted for by the charity.	7.2.3	Complied

Disclosure and Transparency

21	The charity discloses in its annual report — (a) the number of Board meetings in the financial year; and (b) the attendance of every governing board member at those meetings.	8.2	Complied
	Are governing board members remunerated for their services to the Board? (skip items 22 and 23 if “No”)		
22	No governing board member is involved in setting his own remuneration.	2.2	No
23	The charity discloses the exact remuneration and benefits received by each governing board member in its annual report. OR The charity discloses that no governing board member is remunerated.	8.3	Yes
	Does the charity employ paid staff? (skip items 24 and 25 if “No”)		
24	No staff is involved in setting his own remuneration.	2.2	Complied
25	The charity discloses in its annual report — (a) the total annual remuneration for each of its 3 highest paid staff who each has received remuneration (including remuneration received from the charity’s subsidiaries) exceeding \$100,000 during the financial year; and (b) whether any of the 3 highest paid staff also serves as a governing board member of the charity. The information relating to the remuneration of the staff must be presented in bands of \$100,000. OR The charity discloses that none of its paid staff receives more than \$100,000 each in annual remuneration.	8.4	Complied

Notes:

¹ Staff: Paid or unpaid individual who is involved in the day to day operations of the charity, e.g. an Executive Director or administrative personnel.

² Volunteer: A person who willingly serves the charity without expectation of any remuneration.

Our Staff

FRCS Secretariat

Dinesh Singh
General Manager

Marilyn Tan
Senior Manager

Rose Yap
Digital Marketing &
Communications Executive

FRCS Family Service Centre

Amran Jamil
Executive Director

Celine Thoo
Corporate Service Manager

FRCS Eldercare & Caregivers Centre

Daryl Toh
Centre Manager

HealthSafe Pte Ltd

A wholly owned subsidiary of FRCS

Michael Pang
Manager



Honorary Secretary's Report



1.1 Staffing and Strengthening the Secretariat

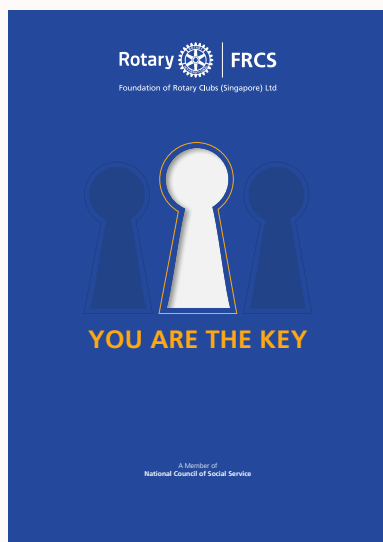
The EXCO deliberated at length and approved the hire of a General Manager. The board was informed and is cognisant that a strong Secretariat will lead to a stronger FRCS over time. A search was conducted from October, and we hired Dinesh Singh as our GM, who started on 1 Feb.

He has extensive experience in fundraising, marketing, membership development, event organisation and secretariat matters. His responsibility at FRCS is to ensure the proper function of each department, including marketing and communications, fundraising, financial management, HR and accounting and IT functions.

To enable the FRCS Eldercare and Caregivers' Centre, we hired Daryl Toh as our Centre Manager. Daryl comes with many years of experience running an old age home. His key role will include developing the blueprint for operations, budget, and lead programmes of the centre. Outreach and engagement of seniors, caregivers and residents living in the estate and neighbouring areas/communities and recruit and supervise programme staff and volunteers.

In an endeavour to improve the communications and overall outreach, we further strengthened the Secretariat by adding a new position in a Digital and Marketing Communications Executive. I'm delighted to share that Rose Yap has joined FRCS and she has added immense value and I am glad to share that our website which is in the midst of development will be completed soon. FRCS is also becoming increasingly active on social media platforms.

1.2 Corporate Profile



The EXCO and BOD felt that to improve FRCS's professional outlook it was relevant and important for us to have a credible Corporate Profile. This would be used to engage donors, partners, and Rotarians alike. In October 2020 we appointed a designer in Idealworks and Sofina Tan as our contract copywriter. This was a laborious task and was also painstaking in terms of compilation and writing up of the various sections. The outcome has been received with positive feedback and comments from those who have received it. This Corporate Profile will be a base document and periodically we will update it to be relevant. This has been used extensively in our engagement of Rotary Clubs, key corporate partners, and donors. We thank Chew Ghim Bok for sponsoring the cost of the corporate profile.

1.3 Digitization and Implementation of IT System

To further improve efficiency and increase productivity, FRCS leveraged upon the Government Invictus Fund – July 2020 to March 2021 and VCF Funding. With this support we have implemented MS 365, Zoom Software and updated our aging hardware. This allowed our staff to fully be operational to Work from Home when Safe Measurement Measures were increased.

In March 2021, the BOD also approved the implementation of iShine Cloud, and our Secretariat is working with the solutions provider on this implementation. We expect to see full digitalization by 2022 and to see productivity gains of up to 20%.

The EXCO has also given approval to the Secretariat to embark on digitization of documents by using DocuSign which is also supported by Government's NCSS Tech & Go funding. Going forward it will be more productive for Board members to sign off on resolutions and statutory documentation using this platform. We expect to have this operational in the third quarter of 2021.

In an additional push for digitization, it was proposed and in April 2021 Secretariat moved all payments to online payments, hence all vendors would receive payments directly to their bank accounts. This process is more streamlined for Board members responsible for payments. This has also seen costs reductions, in manpower processing, printing of cheques, and mailing costs. It is also in line with our direction to go green over the longer term.

1.4 HealthSafe Pte Ltd



In early February, an idea was mooted by Board Member Henry Tan, to explore the possibility of setting up a Social Enterprise for the disinfection of Mobility equipment. Secretariat worked on the Business Plan along with Michael Pang, which was subsequently presented to the Exco. EXCO supported the Business Plan and a resolution was presented to the BOD in June which the Board supported.

A separate company with loans raised from Rotarians was established. We expect the HealthSafe will be able to contribute to FRCS over time, we expect breakeven after 17 months of operations 17% ROI.

HealthSafe will operate from a separate premise located at the FRCS ECC in Bukit Batok. We expect the equipment to be delivered and begin operations in October 2021.

1.5 Data Protection and Compliance

Further to a review conducted by Secretariat, a recommendation was made to EXCO in June 2021 for improvements to our Data Protection internal policies. This was done in view of recent changes to the Personal Data Protection Act, and to ensure compliance with the Act. A whitelisted consultancy by NCSS - Shared Services for Charities Limited was selected to provide PDPA consultancy for FRCS. We expect to embark on this process in October 2021.

Honorary Treasurer's Report



2.1 Appointment of Auditor

Messrs RSM Chio Lim LLP was appointed at the Annual General Meeting of 24 November 2020 to audit the accounts of FRCS for FY2020/21. Due to the statutory guideline and compliance of the requirement of periodic change of Auditor, FRCS will be required to change Auditors for the next financial year of FY2022/23.

2.2 Policy

The compliance to Financial Reporting Standards in Singapore (FRS) and the related interpretations to FRS as issued by the Singapore Accounting Standards Council was adopted for the financial year FY2020/21.

2.3 Reserves

The total assets of FRCS as of 30 June 2021 increased to \$11,110,245 from \$9,449,381 primarily due to an increase of \$627,653 in Cash and Cash Equivalents to \$5,516,107 from \$3,946,772. Total funds increased to \$10,563,135 from \$8,914,741, this comprised Restricted Funds of \$10,337,567 from \$8,524,646.

The ratio of reserves on unrestricted accumulated funds to unrestricted annual resources expended (times) 2.11 vs 1.76 in 2020. The current unrestricted reserve of FRCS was able to meet 2.11 years of current year operating expenditure of \$2.95 million, presuming no income for the period and excluding Rotary House Fund of \$4.14 million. During the year, fixed deposit remained the most appropriate form of investment for the cash as recommended by BOD.

2.4 Income and Expenditure

The net surplus for the current year was \$1,648,394 vs \$957,174, this represents a 42% increase from the preceding year.

Total grants to the FRCS FSC were \$2.28 million and was higher than last financial year of \$2.12 million. Other Grants received was \$1.62 million, which was significantly higher than the \$0.92 million received in FY2020.

Total staff cost of \$2.16 million was \$0.18 million higher than the previous year. Staff cost at FRCS FSC was \$1.89 million (2020: \$1.81 million) and was \$0.08 million more than the previous year. The activities at RFSC were mainly funded by the government as well as by FRCS.

Total expenditure increased to \$2.95 million from \$2.85 million which was within expectations.

Committee Reports



3.1 Fundraising Committee

3.1.1 Calendar Project 2021



Chaired by Dr Gong Ing San, the Fundraising Committee has driven key projects including the Calendar 2021 project. This was supported by Dr Yap Lip Kee, and FRCS is grateful for his contributions to support the print and design of the calendar. The Calendar Project raised \$121,947, and an additional \$119,163 received in dollar-for-dollar matching by the ToteBoard Enhanced Fund Raising Programme.

3.1.2 Flag Day 2021



The Flag Day Fundraising initiative was Chaired by Jona Pang, the committee comprised of Li Guang Sheng- RC Shenton & Vice-Chair/Rotaractors, Clarence Tan – RC Bugis Junction & Treasurer, Henry Lim – RC Bukit Timah, Member, Chew Phak Heng - RC Garden City, Member, Edmund Chew – RC E-club 3310, Member, Troy Engle - RC Singapore North, Chair Youth Committee.

NCSS allotted 22 May as our Flag Day. However, due to Covid-19 restrictions, as Street Collection Permit was not issued, and hence Flag Day Committee pivoted to an online and fully digital campaign. Flag Day initiative was further supported with the Fundraising Art Exhibition which was organised in collaboration with Gajah Gallery.



In conjunction with the Flag Day, a FRCS Fundraising Art Exhibition was organised, and we received H.E. Ambassador Suryo Pratomo as our Guest of Honour and Third Secretary Gayatri Marisca Permata Sari. The exhibition was held over two days, this was to reduce the numbers for each day to observe the Covid-19 guidelines.

While the art pieces to be auctioned did not receive successful bids, the exhibition garnered more than \$70,000 in media value. The committee is grateful to our co-organiser Gajah Gallery, sponsors Pernod Ricard Singapore, Yum Cha, Lion Brewery and Brand Inc for the invaluable support.

As part of the Flag Day initiative, we launched the FRCS Coffee Mugs, this was to further the donation drive and increase the engagement with Rotary Clubs. Our Flag Day Chairwoman Jona Pang commissioned two local artists for the Coffee Mugs. This year our Digital Marketing and additional efforts did well to deliver a FRCS record of \$107,000. This was also received one for one matching from the EFR scheme.

3.2 House Committee

The House Committee engaged Rotarians with two specially organised events that also served as Fundraisers.



The 1st event was Wine Appreciation Event was held on 29 January 2021 this was organised to deepen the understanding of Rotarians, their friends and family. The event was a success with \$4,000 for Rotary House.

The 2nd event was a Whisky Appreciation event, this was a very informative event which covered a host of Single Malt Whiskey.

3.3 Fellowship Committee



The Fellowship Committee organised a talk entitled How Music Can Improve Your Health. This was well received considering the restrictions due to Covid-19. Two speakers Michelle Lee and Rotarian Darren Tan spoke regarding how music and learning an instrument can reduce the chance of certain illnesses.

3.4 Youth Committee

The committee conducted meetings with Rotaractors and Interactors, this to provide support for projects and to share possible funding opportunities.

With the support of the FRCS Youth Fund, 10 Rotaractors were supported to attend the Asokha Change Maker Forum 2021 held on 4th and 5th June. The Changemaker Forum is a dynamic virtual environment that brings a community together to engage in inspiring conversations around the development and practice of key skills for success in a changemaker world.

Through a combination of crash courses, inspiring panels, and workshops, The Changemaker Forum will prepare today's youth and allies for the challenges of tomorrow by providing them with opportunities to access collective intelligence, lead with humanity, and engage in rigorous, creative problem solving.

3.5 Communications Committee

The Communications Committee had been busy developing all marketing collateral required for various functions of FRCS. This year with a full-time staff member, there have been multiple Social Media initiatives, including posts and sponsored posts for our Flag Day / FRCS Gajah Gallery Fundraising Art Exhibition, various posts for Public Holidays and other celebratory occasions. The Communications Committee is also working to revamp our current website, and this is expected to be completed by November 2021.

3.6 Funds Administration and Archives Committee

The committee had a busy year evaluating submissions from our Rotary Clubs. The following are the list of projects that were evaluated and approved by the committee:

Skills Development for Ex-Offenders by Rotary Club of Singapore



Ex-offenders often have difficulties integrating back into society due to the lack of job opportunities. The Industrial and Services Cooperative Society Ltd (ISCOS), a social co-operative that provides support for ex-offenders, has identified vocational driving as an attractive vocation that is suited and available to ex-offenders. However, the cost of obtaining a driver's licence and subsequent upgrading to a higher class of driver's licence is often beyond the reach of many ex-offenders. The Rotary Club of Singapore, in collaboration with ISCOS, selected suitable ex-offenders to subsidise the cost of obtaining a driver's licence and to provide tuition on driving theory tests followed by emplacement in jobs.

Scholarship for Tertiary Students by Rotary Club of Tanglin



This fundraising project is to establish a sustainable perpetual scholarship to support financially disadvantaged but deserving students pursuing full-time undergraduate degrees.

Willing Hearts Kitchen by Rotary Club of Singapore



Willing Hearts is a secular non-affiliated charity that operates a soup kitchen that prepares, cooks and distributes about 9500 daily meals across Singapore, 365 days a year. Beneficiaries include the elderly, the disabled, low-income families and migrant workers in Singapore.

To expand its outreach to more families in need of daily meals, Willing Hearts will be moving to a larger campus at Telok Kurau. The main soup kitchen will be expanded to provide 20,000 Halal-certified meals daily. RC Singapore raised funds to provide kitchen equipment for the new Willing Hearts kitchen in Telok Kurau.

Funds raised will also be used to support community and outreach programmes of the Foundation of Rotary Clubs (Singapore) Ltd.

Project Starfish by Society of Starfish Singapore



Society of Starfish Singapore (SSS) provides free tuition for out-of-school youths, regardless of race or religion, so that they may attain at least an GCE N Level certificate to enable them to pursue further studies.

Ramadan-Syawal Gift of Love by Rotary Club of Kampong Gelam



As part of its mission in serving the less fortunate communities, the Rotary Club of Kampong Gelam (RCKG) collaborated for the first time with the FRCS this year. We and raised almost \$7000 to present dry-food hampers to 200 families between Ramadan (the fasting month) and Syawal (the month of 'Eid celebrations).

BAPA, a voluntary organization, assisted Rotary to distribute the "Gift of Love." Donations went towards the provision of dry goods, iftar meals and a variety of Eid, Hari Raya, traditional meals including lontong, rendang and kuah lodeh organised by BAPA in their annual effort to help 300 underprivileged families who have been registered with MUIS, Islamic Council of Singapore.

Dignity Day by Rotary Club of Singapore East



RCSE aims to raise awareness for the differently-abled and disadvantaged who are employed at Dignity kitchen. Members and RCSE Volunteers attended the WSQ Food Safety course offered by Project Dignity Pte Ltd, and worked alongside chefs of Dignity kitchen to serve hearty meals and drinks.

200 Bento Meals were distributed to FRCS FSC beneficiaries, Braddell Heights We Care Beneficiaries and Lions Befrienders elderly.

Contribution goes towards Dignity Kitchen on their continued efforts for employment of differently-abled individuals.

A Loaf of Love @ Teck Ghee by Rotary Club of Singapore North



This is a signature community project initiated by the Rotary Club of Singapore North since 07 October 2015. The objective is to help needy elderly residents ease the cost of sustenance by giving them a loaf of bread plus other food items on a weekly basis. The project started off with 100 residents and has since grown to us distributing to 300 residents located across the Teck Ghee Constituency weekly.

As the title aptly suggests, every loaf the recipients receive goes a long way to touch their hearts while leaving smiles on their faces.

Rotary Happiness Fund 2020 - 2021

The Rotary Happiness Fund is managed and promoted by FRCS to support Rotary, Rotaract and Interact Youth driven intergenerational projects, especially Youth bonding with needy Elderly in Singapore.

The Trustees are PP Rodger Kimpton, PP Jimmy Ooi, PP Loo Tze Kian, PP Jona Pang, PP Chen Teck Shing. Project applications for the Fund can be obtained from the FRCS Secretariat together with guidelines for applications.

Another year of Covid-19 restrictions to avoid health risks for both students and elderly have meant that only 1 project has been able to be completed.

The Society for the Aged Sick Interactive Exercise Challenge was planned and organized by the Rotaract club of Singapore. It involved 35 Elderly, Rotaractors and volunteers joining in an online interactive exercise session. The aim of the event was to engage and promote an active lifestyle due to the restriction of going outdoors due to Covid-19. They conducted hand movements based on Chinese classical songs followed by interacting with them over snacks.

We look forward to easing restrictions in the new year and that all the Rotary Clubs in Singapore positively encourage their youth organizations to undertake many Intergenerational projects and to make much more use of the support of the Rotary Happiness Fund in the coming year.

Our Centres & Social Enterprises



FRCS Family Service Centre Report



Impacting Individuals and Families

Between 1 April 2020 and 31 March 2021, FRCS FSC managed 772 cases, an increase of 10% compared to the number of cases attended to in the same period last year. While financial cases remained as the top presenting issues managed by the FSC, there was a hike in with presenting issues of emotional needs, shelter/accommodation, and family violence. Considering the multiple risks, complexities and higher needs for the families, these cases require a longer period and more intensive level of interventions.

Reaching Out to Community

Following the setting up of a branch office at Block 702 West Coast Road in February 2020, the FSC conducted a community needs assessment exercise with West Coast residents residing at blocks 500s, 600s, and 700s through the fourth quarter of 2020. The exercise raised awareness of the FSC's services and programmes as well as gathering information on the local community needs. Findings from the survey will guide the FSC in embarking on community projects and furthering collaborations with stakeholders to better meet the needs of the West Coast residents.

With the support from grassroots organisations and People Association, the FSC launched its publicity posters in the form of electronic and printed infographics displayed in the housing estates of Bukit Timah, Clementi, Ulu Pandan and West Coast through the first quarter of 2021. The outreach plan is crucial to raise awareness of the FSC's locations, and services among residents within the FSC's service boundary and as one of the community touchpoints for them to seek help during the COVID-19 pandemic.

Making an Impact for Change

Supported by the National Addictions Management Service, the FSC launched its latest initiative, SoberISE, a community-based programme to offer support and assistance to individuals and families affected by issues associated with alcohol abuse in January 2021.

The FSC was invited to represent Singapore on a panel of speakers at the International Symposium 2021 hosted by Japanese Federation of Social Workers on Zoom in March 2021 in commemoration of World Social Work Day. They presented a paper titled, Supporting Families and Communities in Times of COVID-19 Pandemic: A Singapore Family Service Centre's Experience.

In April 2021, FRCS via the FSC was appointed by the SG Cares Office of Ministry of Culture, Community and Youth as the SG Cares Volunteer Centre @ Clementi. The Volunteer Centre helps to coordinate resources and volunteerism efforts at the town-level. The FSC operates and manages SG Cares Volunteer Centre @ Clementi.

In May 2021, FRCS FSC held a Raya Hampers edition of SuperFESTIVE! to spread joy to low-income families celebrating Hari Raya Puasa. Unlike previous editions which incorporated a financial budgeting workshop, this year's Raya edition featured fundraising efforts by staff to put together a bundle of essentials needed in time for the celebrations. For over a month in the lead up to the event, the team raised close to \$3,000 through public donations to purchase food items such as festive cookies, drinks, fresh perishables, meat, and chicken. Working hand in hand, staff and volunteers packed hampers for 32 families. Due to the COVID-19 situation, the hampers were delivered to the families' homes by staff and volunteers.

Strengthening Partnerships with Rotary Clubs

Over the year, the FSC continues to strengthen its partnership with Rotary Clubs in serving the community. Rotary Club of Singapore generously distributed 100 Care Pack Bundles comprising face masks, hand sanitizers, antiseptic wipes, and soaps to the FSC beneficiaries in July 2020.

In November 2020, Rotary Club of Suntec City donated 20 cartons of instant noodles and a carton of disposable face masks for FSC beneficiaries.

In April 2021, 36 FRCS FSC beneficiaries received bento lunches, fruits and groceries on Dignity Day, organized by Rotary Club of Singapore East to celebrate its 55th anniversary. Members of the Club and volunteers delivered the meals and essentials to beneficiaries' home.



Care Pack Bundles from Rotary Club of Singapore



Rotary Club of Suntec City members setting off to deliver the gifts-in-kind



Delivering bento boxes and groceries to the beneficiaries' homes

Full details of the FSC's case statistics, activities, and programmes, as well as other key highlights and achievements for the year under review can be found in its Annual Report for Financial Year 2020/2021. The FSC's annual report, prepared by the staff team, is enclosed with this Report. The online version can also be viewed on the FRCS FSC's website at www.frscfsc.sg.

FRCS Eldercare & Caregivers Centre Report



The Final Preparation

FRCS ECC is in the last line of preparation before opening in December 2021. The Centre is positioned to serve 2,500 seniors and other residents in the 13 HDB blocks in Bukit Gombak community. The development of the renovation work transpired during the COVID-19 outburst. Fear and anxiety about (then) this new disease and other strong emotions were understandably overwhelming. This however was not a deterrent to the Renovation Committee, made up of Rotarians and FRCS staff. The involved personnel persevere and face up to the occurrence. The residents of Bukit Batok community are excited about the latest soon-to-open community service provider by FRCS.



FRCS Learning Centre Report



Launched on 9 January 2018, FRCS learning centre (previously known as Rotary Learning Institute of Singapore (RLIS)) is a division of the Foundation of Rotary Clubs Singapore. It is dedicated to serving the needs of the community in Singapore. Our range of courses are suitable for participants from all ages and walks of life. These courses provide the opportunity for betterment in 3 key disciplines – Personal, Professional and Community Development. To promote lifelong friendship, excellence in vocation, and sustainable service for the community.

As a SkillsFuture Singapore (SSG) Approved Training Organisation (ATO), we provide courses for all levels of the workforce; from executives to senior management, all in our pursuit to enhance professional development within the workforce – to empower them to go further in their careers. Our Center also collaborated with industry experts to offer impactful courses to the community. 3 collaborative MOUs were signed to offer a wider variety of courses for individuals seeking professional development:

- Biimpi Pte Ltd – Curriculum Development
- Mentoring Alliance Singapore - Developing Powerful Youth Mentoring Skills course
- Asia Media Academy - Effective Storytelling course.

In our support for charities and community development, we continue to offer 4 National Council of Social Service (NCSS) VCF-funded Governance courses to upskill individuals in the social services sector. We have since trained a total of 40 participants.



Our 1st WSQ course, “Demonstrate Service Vision & Leadership” was launched on 21 May 2021, and the 2nd course – “Developing Powerful Youth Mentoring Skills” was launched on 10 July 2021. To-date, a total of 30 participants have attended both WSQ courses.

For our silver generation, we have partnered with C3A & National Silver Academy (NSA) to provide a wide selection of courses, with a primary focus on topics such as life transition and positive aging. Fun, engaging and hands-on, these courses revolve around 5 key themes – Arts & Craft, Healthy Living, Hobbies, Active Retirement & Digital Skills. We have benefitted a total of 390 seniors for this reporting period.



The Covid-19 situation has posed multiple challenges for the Learning Centre. Post circuit breaker (CB) & Heightened Alert (HA) phase has proven to be especially challenging. Many had qualms about attending lessons in-person, and elderly students were less receptive to online lessons, due to challenges faced with the use of technology.



Events and on-line talks were organised on a regular basis to engage past course participants, prospective clients and members of the public. These events had engaged more than 1,500 participants during this period, and garnered greater visibility and awareness for FRCS Learning Centre within the community.

Some of the events and on-line talks include:

- Learning Series event on “Nutrition – What you need for healthy Living”
- On-line Fire-side Chat, “Do IT to Change Your Future: “IT as an equal Opportunity Sector”, organised in collaboration with Geylang Serai Community Club & supported by SkillsFuture Singapore
- On-line talk – “Retire Happy”
- On-line talk – “I-Heart-Nutrition”

In our continuous efforts to improve and innovate, we engaged Thrive Social Consultancy Services to provide efficacy consultancy to help us better identify opportunities within the market, providing insights on the following topics on a pro-bono basis:

- Thriving for Success – Market Study of WSQ courses and recommend list of WSQ courses to develop.
- Driving in-demand courses for Lifelong Learning for Seniors and recommend list of NSA courses to develop

In addition, our team further benefitted with precious insights from our appointed team of technical advisors - Mr Anderson Tan, Dr Koh Tat Suan & Dr Casey Ho, whom all provided pro-bono consultancy and advisory services to the Learning Center.

Special Thanks

- Thrive Social Consultancy Team for their dedication and contributions on the 2 consultancy projects.
- Our team of Technical Advisors for their invaluable guidance & advice on WSQ curriculum development & various advisory matters.

A Team of 22 SMU Rotaractors were engaged to work on 7 projects ranging from thought leadership, marketing, curriculum development, documenting SOPs etc. Thank you & our appreciation for your commitment, dedication and contributions in completing the projects.

The day-to-day operations of the Learning Centre is managed by a team of 4 staff. To improve operational efficiency, a Training Management System (TMS) was implemented for course & training management.

We would like to thank the National Council of Social Services, Council for Third Age (C3A) / National Silver Academy (NSA) & SkillsFuture Singapore for their advice, guidance and support, working with FRCS Learning Centre in serving the community.

Acknowledgments

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The Foundation is most appreciative of the contributions and assistance from the following:


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- The Board of Directors
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- All Donors and Sponsors
- All Well-wishers
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Foundation of Rotary Clubs (Singapore) Ltd

 111 North Bridge Road #06-33, Peninsula Plaza, Singapore 179098

 +65 6256 1983  foundation@rotarysingaporefoundation.org